Department of Veterans Affairs
Denver Distribution Center

REMOTE ORDER/ENTRY SYSTEM

Release Notes

Department of Veterans Affairs
Decentralized Hospital Computer Program

REMOTE ORDER/ENTRY SYSTEM RELEASE NOTES

Version 2.0
July 1995

Denver Distribution Center
Denver, Colorado

ROES Version 2.0 Enhancements

1. Version 2.0 of ROES includes order types that allow users to order all commodities handled by the Denver Distribution Center (DDC). Version 1.1 contained only order types for hearing aid orders used by Audiology and Speech Pathology Service (ASPS). Capabilities for Prosthetic and Sensory Aids Service (PSAS) have been added in this version. Listed below are the order types now available in ROES (new types have been highlighted):

    Audiology and Speech Pathology Service Order Types

    ASSISTIVE DEVICE ORDER
    ASSISTIVE DEVICE REGISTRATION
    ASSISTIVE DEVICE STOCK ORDER
    BATTERY ORDER
    BATTERY STOCK ORDER
    CANCEL CHA ORDER
    CUSTOM HEARING AID ORDER
    DEMOGRAPHIC/ELIGIBILITY UPDATE
    EXTRA COMPONENTS ORDER
    HEARING AID ACCESSORY ORDER
    HEARING AID ACCESSORY STOCK ORDER
    HEARING AID REGISTRATION
    LOANER ISSUE
    LOANER RECOVERY
    LOST HEARING AID REPORT
    MISSING HEARING AID REPORT
    REMOVE AUTHORIZED AIDS
    REQUEST AUTHORIZED AIDS
    STOCK HEARING AID ORDER
    STOCK LEVEL CHANGE

    Prosthetic and Sensory Aids Service Order Types

    ASSISTIVE DEVICE REGISTRATION
    BATTERY ORDER
    BATTERY STOCK ORDER
    DEMOGRAPHIC/ELIGIBILITY UPDATE
    PROSTHETIC ITEM ORDER
    PROSTHETIC ITEM STOCK ORDER

2. Version 2.0 of ROES gives PSAS staff the capability of ordering commodities from the DDC. New menus have been developed for PSAS as well as a mail group and bulletin for order updates.

3.	References to 'transactions' have been changed to 'orders' throughout the system software and documentation.

4.	Users can now enter an electronic certification of a custom hearing aid. This will eliminate the mailing of invoices from the ASPS clinics to the DDC. Vendors will be instructed to mail all invoices directly to the DDC for auditing. (Please continue to manually certify and mail invoices until you receive further instructions.)

>	**It is very important that the ROES order displayed on a user's screen EXACTLY matches the aid(s) and components received from the vendor. The DDC will pay the vendor based on the certification entered by user at a facility. Use the adjustment option to correct an order, if necessary, BEFORE certification.**

5.	The program flow of order processing has been enhanced to limit user keystrokes. Additional options have been added to the ASPS menu to allow for the processing of multiple custom hearing aid issues and certifications.

6.	The status of an order is now stored by line item as well as by order so that items in an order for multiple commodities may each have a different status. This is particularly useful for PSAS orders that may include line items that are in stock and line items that are buy-on-demand.

7.	ROES Version 2.0 includes the capability for the DDC to electronically update product files at local facilities. This will eliminate the requirement for publishing the multiple patches that have been required each year for contract change updates. The files that may be changed by these updates are:

	REMOTE INVENTORY PRODUCT FILE (791811)
	REMOTE PRODUCT GROUP FILE (791811.1)
	HEARING AID COMPONENTS FILE (791811.2)
	BATTERY FILE (791811.3)

8.	The requirement for entry of a signature code when approving hearing aid orders has been removed. The authority for approval is controlled by a system parameter and/or ADPAC entry of individuals into a group called Audiologists.

9.	The ability to enter a delivery category has been added to most order types. The categories included are 'ROUTINE', 'PRIORITY' and 'EMERGENCY'. When an order is entered as 'PRIORITY' or 'EMERGENCY' and then approved, users have the ability to immediately transmit the batch that contains the order.

10.	Users may now cancel an order from within the original order instead of creating a new order transaction.

11.   An automatic display of orders in the status 'ERROR' was added to both ASPS and PSAS menus.

12.   When order updates with the status 'ERROR' are received by a facility, the update message to the ASPS or PSAS mail group will be created as 'PRIORITY MAIL'.

13.   An additional choice has been added to the parameter 'TRANSMISSION QUEUE OPTIONS'. It allows the ADPAC to choose to auto-queue the order batches at a specific time each day. This eliminates the requirement for users to close batches before they are transmitted.

14.   The following reports and screens have been redesigned for clarity:

        LIST ORDERS BY PATIENT OR STATUS REPORT
        PRINT PRODUCT LIST REPORT
        REMOTE ORDER/ENTRY PATIENT INFORMATION SCREEN

15.   The purge routine has been converted to a background job so that a user's terminal is not tied up while the purge is running.

16.   A field named 'AUDIOLOGICAL ASSESSMENT DATE' (Field 10.08 in file 791810) has been added to hearing aid orders. The Audiological Assessment Date has the following definition:

        This is the date on which the eligible veteran is seen for determination of candidacy for a hearing aid. If the veteran is a suitable candidate for a hearing aid, an ear impression is obtained and the hearing aid or earmold is ordered. The Hearing Aid Evaluation (HAE) could be scheduled at this time.

17.   Hearing aid delivery timeliness will be tracked using the 'DATE PATIENT REQUESTED CARE' field and the 'ISSUE DATE' field. Users will be required to select a reason for delay of treatment when the difference between these two dates is greater than 40 work days.

18.   A new screen has been developed for ASPS to display a veteran's authorized hearing aids as they exist in the database at the DDC. This hearing aid information will be sent to the facility as a result of an order type of 'REQUEST AUTHORIZED AIDS' being received. The information will be automatically sent as the result of a Custom Hearing Aid order being received.

19.   The 'DELETE A MODEL' option has been removed from the adjustment module for Custom Hearing Aid orders. The cancellation option should be used to remove a model from an order.

20. The order type 'RETURN STOCK AIDS' has been inactivated since the hearing aid must be mailed to the DDC.

21. The ASPS menu has been redesigned for clarity and efficiency.

22. Two parameters have been added to the option 'Remote Order/Entry Parameters for ASPS' (RMPFEV) to allow each facility to decide which users can certify and issue custom hearing aids.

23. Users may adjust custom hearing aid orders up to 60 work days after the issue date for that aid.

24. ROES 2.0 gives ASPS users the ability to electronically request an eligibility determination from PSAS for patients whose eligibility cannot be determined from the database.

25. Extended view screens have been created to give users additional information about an order.